



Lockdown Officer Client

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Inquiry created 8/1/2017

Current Status: Closed

Issue ID: 7812772

Created by: 3559441 Michael Billups (Current Location: WRJ F 1 07 - FLR)

Assigned to: None

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Inquiry Text

Michelle Carron 08/03/2017 08:22 AM

you need to write the fiscal clerk romana. she handles the money

3559441: Michael Billups WRJ F 1 07 - FLR on 08/02/2017 01:00 PM

I just seen the doctor earlier and he said my ear has healed itself where its almost
healed it myself since he ordered them so I dont need the eardrops now could you
please contact the fiscal management and just have them credit my account
because I recieved no treatment and I should not be charged for services I did not
recieve, I know this is not your fault, if you dont have the authority to refund my
account I can get my family too contact charleston about the issue, thank you for
your help

Michelle Carr on 08/02/2017 09:42 AM

the ear drops had to be approved and we had to wait on the pharmacy you will
recieve them and you do need them if ear quit hurting it will restart and you will wish
you had the drops

3559441: Michael Billups WRJ F 1 07 - FLR on 08/01/2017 08:40 PM

to the medical supervisor I never got my prescription for my ear drops and I no
longer need them its been 3 weeks or longer can you tell fiscal management to
refund my account I dont think I should be charged for treatment I didnt get thank
you

Officer Comments

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